

## Success Stories

### Name:

Chief Superintendent (CSP) Gomwalk

### Profile:

Divisional Police Officer (DPO) of Garki Model Police Station. He became the DPO at Garki Division, Abuja in July 2015

### Story So Far:

In an interview with the DPO he said, "My partnership with the J4A programme has been beneficial and I have been very impressed with the implementation and impact of each of the interventions. On my arrival at the Garki station I was particularly impressed with the reform of the Divisional Intelligence Unit (DIU). Working with the J4A policing advisors and DIU staff we looked for ways to use the infor-

mation and intelligence gathered and make a move towards intelligence led policing."

He also said, "We have been able to publish our first Garki Division Weekly Crime Bulletin. This document takes divisional intelligence and crime reporting, analyses the results and presents them for the information of the DPO together with strategies to deal with them. I use the information to brief patrolling staff and other relevant officers."

“ You have no idea how much impact your programme has made to the work of the officers. It has changed the way people think and work and by using innovations such as DIU and the Divisional Management Team, DPOs are able to deal with crime professionally. ”

### Name:

Ibrahim D. Wudil Chief Superintendent, State Headquarters, Dutse, Jigawa State

### Profile:

CSP Ibrahim D Wudil is the OIC Community Policing, Jigawa State

### Story so far:

Ibrahim is a member of the delivery team supporting and implementing J4A interventions within Dutse MPS. In an interview with Ibrahim, he said,

"As the community police officer for Jigawa State I have to commend J4A for the MPS project and for encouraging the police to collaborate with members of the public to improve service delivery. Negative public perception of the Police has changed. The behavior and attitude of police officers could be

rated as commendable. Police shun away from all acts of corruption as well as any form of social vices capable of disparaging their reputation. Members of the community are treated with genuineness and are ready to give the police information to enable the police to be pro-active. Lectures and workshops with partner agencies and in-house sensitization has widened our knowledge. J4A have assisted immensely in improving service delivery across the state."

### What happens next?

J4A is working with NPF selected Divisional Officers in 9 States to enhance and in some areas change the NPF's approach to policing practices. J4A staff are working hard with their Nigerian colleagues to build upon a Community Policing ethos and to help NPF officers recognise and improve their

attitudes and skills towards Gender, Human Rights and the less privileged members of society.



CSP Ibrahim D. Wudil

Our impact reports capture the positive changes brought about by our activities.

For more information visit: [www.j4a-nigeria.org](http://www.j4a-nigeria.org)

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## Model Police Stations

CIP 1.1

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Impact Report:  
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# Delivering more effective and accountable policing services

Divisional police stations in Nigeria are a fundamental building block in the delivery of Nigerian Police Force (NPF) services. Aligned to communities, divisions are essential to the delivery of local policing services and are therefore highly influential in terms of achieving our service aims, to reduce crime and disorder and to increase community confidence.

This intervention was designed to deliver 'more effective and accountable policing services' by working with the NPF directly within these local divisions through the development of Model Police Stations (MPS).

A MPS is not a new police station but it is one where policing services are delivered in new or adapted ways based upon an integrated model of community

policing, Community Safety Partnerships, neighbourhood policing and joint problem solving. J4A has been working with the state Commissioners of Police and Divisional Police Officers in a number of priority intervention areas implementing processes and products, which will work in the state, community and police environment. Whilst a small amount of funding is available for infrastructure

improvements, the emphasis is on leadership, training and processes to support the NPF to improve its policing delivery and its relationship with communities.



## DIU Increasing the Pace at which Crimes are Resolved

J4A's support to Divisional Intelligence Units (DIU) in Model Police Stations (MPS) has increased the rate at which cases are resolved by the police. The introduction of the DIU intervention combined with the supply of cameras, printers and record keeping system has increased the pace at which police officers are able to identify suspects and resolve crimes.

A good example is the case of a female who reported to the Gwarinpa Division that her car was stolen by a male who assisted to drive her home. She narrated the story and the modus

operandi sounded familiar. A mechanic in the Gwarinpa Estate was approached by a male to repair his vehicle. The mechanic noticed that the vehicle, a Toyota Camry, is the very same vehicle a client of his owns, which was reported stolen. He contacted the NPF suspecting that the vehicle belonged to his client. The suspect became suspicious and fled the scene.

Investigators from Gwarinpa Divisional Crime Branch were also summoned to assist at the scene. One of the investigators remembered that a male suspect was arrested in the past and used the same modus operandi of "spiking" the drinks of females, offering his assistance to drive them home and then disappearing with the vehicle. DIU members were requested to search through the new divisional intelligence

system for a male with the same modus operandi. They identified such a suspect from the nominal cards completed during a detention. The nominal card with the photo of the suspect attached, was shown to the victim, who identified him immediately. All the information was supplied on the card, including his residential address.

Police then proceeded to the address of the suspect as stated on the nominal card. A female answered the door and identified the male suspect as her husband. Unfortunately the suspect was not at home and a warrant of arrest was issued.

This is just one of the many examples of how the DIU is transforming and helping to improve the work of the Nigeria Police Force.

## Niger State DPOs Start Replication of Model Police Stations in their Divisions

Two Divisional Police Officers (DPOs) in Niger State have started to replicate the J4A supported initiatives in their new positions located at Gwada and Kontogora. They have also called for the support of the programme to further strengthen their replication effort in their new divisions.

These DPOs, Frank Emerho and Joshua Mkpato whose previous stations had been recipients of the J4A supported interventions within Minna metropolis in Chanchaga and B Division MPS have now been transferred outside of Minna.

The J4A programme has visited both stations for the purpose of disseminating tool kits, how to guides, training materials, etc. The visit was also used as an opportunity to share lessons and experiences with officers in the division.



Officers at the dissemination event in Kontogora

### Highlights of Key Achievements

- A total of 446 cases of replication and the roll out of J4A interventions have been implemented in non-MPS divisions
- A total of 320 Crime Branch and JWC officers have been trained on the investigative skills course
- The engagement of the NPF in community safety partnerships and joint problem solving, which is helping to empower citizens and police officers to tackle local crime and safety issues, has tripled from 11 to 37
- As a result of the successes from the Open Day held across all Model Police Stations other police stations have started to replicate the initiative
- NPF trainers in Kaduna have continued to rollout the five-day basic police skills course to other non-J4A Divisions with the support of the Commissioner of Police (CP) who had the J4A training manuals reproduced in state for trainees
- NPF trainers in Lagos have continued to rollout the investigative skills/Juvenile Welfare Centre course over the past year



## Isokoko Community Members Praise Model Police Station

The evaluation of the J4A supported Model Police Station (MPS) has revealed good changes in the behaviours, attitudes and performance of police officers in Isokoko. Stakeholders from across the police, justice sector, civil society and local communities were consulted during the evaluation.

The study showed that community members were impressed, especially with the way police respond to citizens' complaints. Most community members, including representatives of CSOs said officers are now friendly, courteous,

and polite when approached. Interviewees shared that police officers are much more focused on how they can help citizens. Ivy Basil from Partnership for Justice said, ***"The attitude of officers at Isokoko is good, they are receptive, open and do not have the 'us against them' attitude of other police officers"***. For instance Isokoko police station has become a reference point for SGBV cases for many other police stations in Lagos because of the competence and commitment displayed by officers. A CSO representative, Blessing Abari said, ***"They do not take lightly cases of SGBV, generally officers at Isokoko are more receptive and warm than elsewhere"***.

The police have a better relationship with the community through enhanced engagement with the Voluntary Polic-

ing Sector (VPS) whose monthly Community Accountability Forums (CAF) bring together police, VPS and citizens for discussions about local security concerns. These meetings enable citizens to interact with officers and call officers to account for their actions. The community members consulted said they now feel more secure in Isokoko and have attributed this change to improved engagement between the NPF and citizens.

Progress has been made at Isokoko, which is demonstrating what is possible. As the ACP, Area Command Edward C. Egbuka said, ***"Most people, including police, did not believe that community based policing will work but the difference is clear now particularly in Isokoko"***.

## Wudil Divisional Intelligence Officer Receives Commendation

In August 2015 the Divisional Intelligence Officer of the Wudil Division Model Police Station in Kano State, Sgt Muazu Ibrahim along with a number of his colleagues received commendation for their outstanding performance from the Kano State Commissioner of Police Ibrahim K. Idris.

The Commissioner recognised the role played by Sgt Muazu who along with a number of his colleagues had over the past 20 months been instrumental in the planning and conduct of a number of operations aimed at arresting armed robbers who had been terrorising the community of Wudil and its surrounding villages.

In total the operations have arrested 13 armed robbers, recovered numerous firearms, ammunition and stolen property.

Sgt Muazu who is in charge of the Divi-

sional Intelligence Unit, explained that having received the training through the J4A programme, he was able to conduct a crime pattern analysis of armed robberies in the area. This allowed him to identify crime trends and suspected robbers who may be involved. The information was used to assist in the planning and conduct of the operations leading to the great success achieved.

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Sgt Muazu Ibrahim displaying his commendation with DPO Adamu Babayo Sambo

## Lagos Community Members Donate Vehicle as Acknowledgement for Improved Service Delivery



The DPO at Alakuku, CSP Musa Alim has enthusiastically embraced Community Based Policing as the model for his Division. He quickly implemented the various J4A interventions and reached out to the various local communities that make up his Division.

He recently assisted in forming a Community Safety Partnership (CSP) and as a tangible mark of the support he has gathered the CSP donated a vehicle from the residents of the Yusuf Akinde estate.

Below is a photograph of the vehicle. The DPO and the CSP have agreed that the vehicle can be used by the police for community purposes and it will also be available to the CSP when required.



The vehicle was formally handed over by the CSP and the CP for Lagos State was in attendance.

## Residents Attest to Improved Safety in their Communities

Residents of Enugu State are reporting improvement in the level of safety within their various communities. This was made known at the meeting of the NPF/VPS forum which took place at the Enugu Central Police Station (CPS) in May 2015.

Representatives from eight different communities including the police participated in the event which was aimed at discussing ongoing safety and crime issues. Each participant and members not present were given the opportunity to present their issues either verbally or in a written communication.

Each report without exception said that their communities were calmer in terms of less crime and that safety had improved. This improvement in community safety was widely attributed to the new links between stakeholders in the sector, community cooperation and partnership with the NPF.

In the past, relationships between the NPF and community members had been very negative but engagement by reaching out, creating links and sharing valuable information with community members has projected a much more positive image of Police in local communities.

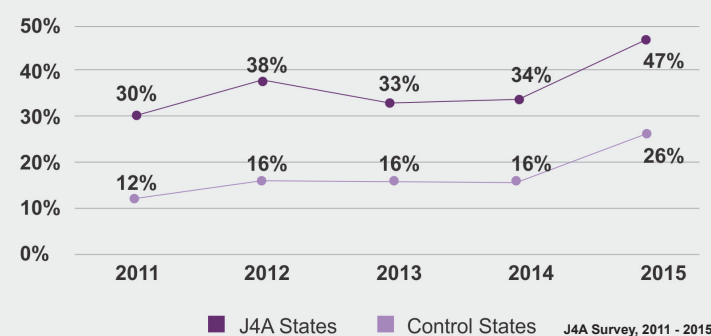
The Community Policing representative for CPS built good working relationships with community members leading to enhanced trust and confidence on both sides. This has certainly provided an excellent example of how Police and VPS cooperation can benefit local communities.

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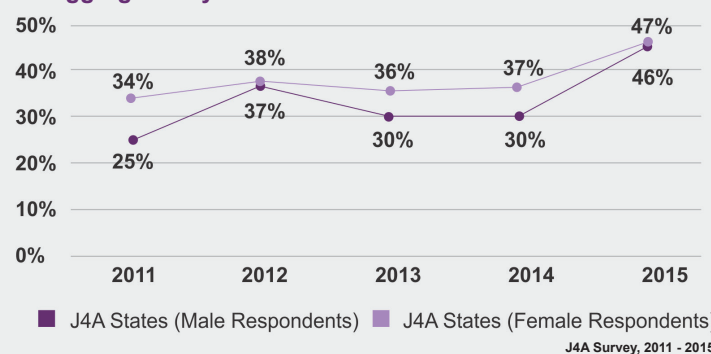


## Getting Results

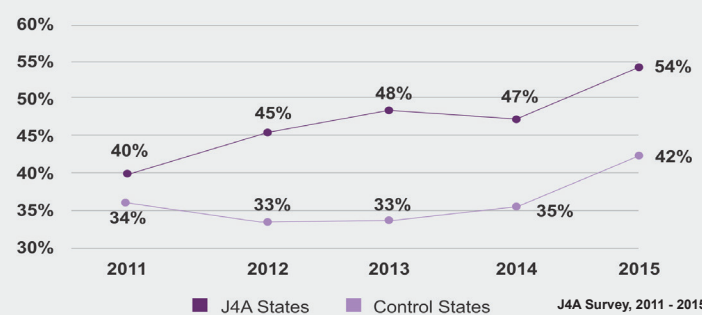
Trust in the Nigeria Police in J4A States Plus FCT



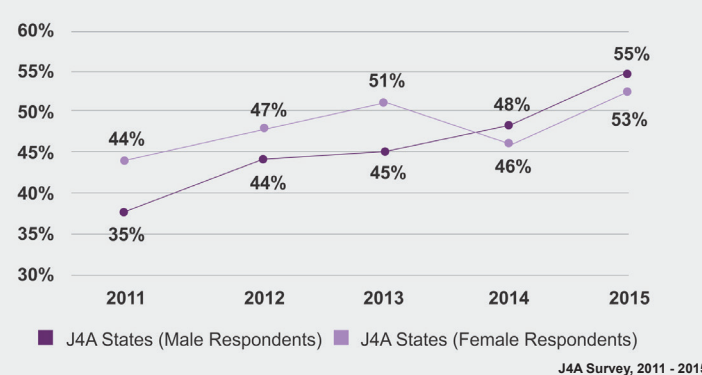
Trust in the Nigeria Police in J4A States plus FCT Disaggregated by Gender



Satisfaction with performance of Nigeria Police in J4A States plus FCT



Satisfaction with the Performance of Nigeria Police in J4A States plus FCT Disaggregated by Gender



## UNODC Partners with CSP in Enugu State

The Enugu State Community Safety Partnership (CSP) is drawing up a proposal with the aim of obtaining a grant from the UNODC to fund and expand activities in the area of drug misuse. This partnership came about as a result of the innovative work of the CSP in the state particularly in the area of advocacy and security work which has improved safety in communities.

The Chair of the CSP Dr Chris Ugwu received an invitation in July 2015 from UNODC (United Nations Office for Drug Control) to share the CSP's experiences working with youths concerning drug misuse.

Before the invite from the UNODC the CSP had been developing a strategy on drug misuse from a community safety perspective involving diverse organisations to achieve a joined-up partnership approach. There were discussions with Community Policing Managers from the NPF and Neighbourhood Watch leaders to take practical steps in tackling drug misuse in the state.

This issue of drug use was identified in the Community Audit undertaken in 2013 when the CSP was first formed. The Audit identified a number of community concerns and drug misuse was and remains a community and policing problem in many areas of Enugu metropolis.

The CSP's drug strategy will focus initially on education & enforcement with a desire to impact also on treatment, counselling and support services in the future.

## Juvenile Welfare Centres Making a Difference

As part of the strategy to deal with the issues of gender based violence the J4A programme has trained a total of 210 Juvenile Welfare Centre (JWC) officers since implementation started in 2013. The five-day Investigative Skills course was aimed at strengthening the skills of officers to investigate what is acknowledged as one of the most sensitive and complex types of investigation.

A Family Support Unit Inspector, Roseline Ilekhue states that the training received has really changed the way officers interact with their clients. She said, ***"I now understand how best to interview victims, especially children and the need to be sensitive to their feelings and concerns"***.

Furthermore, due to J4A's support clients are now interviewed in a confidential and private environment and

never in the presence of the public. Cases are investigated thoroughly and suspects brought to justice.

The police has also referred 655 cases to the Mirabel Centre out of a total of 912 cases the centre has handled since it was established in 2013. As at August 2015, twenty of these cases had been charged to court while sixteen victims have refused to support further prosecution. So far one perpetrator has been convicted, two cases have been struck out while the other seventeen are pending in court. In Enugu State, the Police has referred a total of 183 cases to the TAMAR Centre. As at August 2015, nineteen of these cases were dealt with by the Central Model Police Station, four of these had been charged to court with one withdrawal and the other three pending. Seven survivors have refused to support further prosecution while five of the cases are still under investigation.

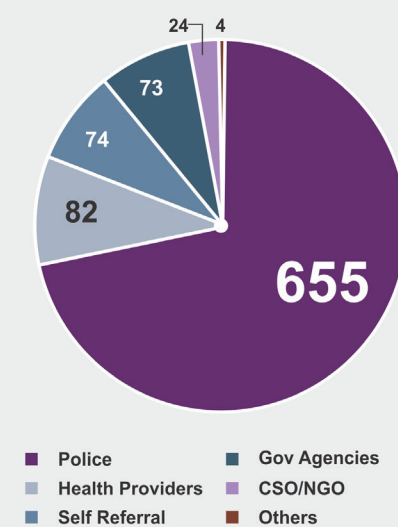
This not only demonstrates improvement in the work of the police but also shows collaboration between the police and the Sexual Assault Referral Centres.

The adoption of the J4A supported training module in 2014 in Lagos State shows the sustainability of the intervention as new officers posted to the state will gain new skills from their colleagues and the training. The police trainers have replicated the training in thirty police stations across the state with a total of 77 JWC officers trained by the NPF trainers. The Lagos State police command aims to train every JWC in the State by May 2016. This will ensure that victims receive the same high standard of treatment and investigation irrespective of where the crime is reported.

***"I believe the training of JWCs is making a noticeable difference as there has been an increase in the number of referrals from the police to Mirabel Centre"***.

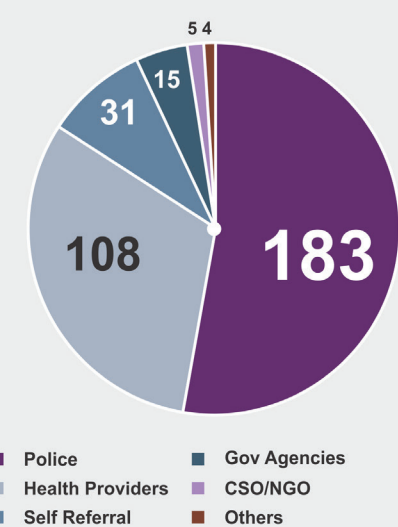
Juliet Olumuyiwa Rufai,  
Centre Manager, Mirabel Centre

Mirabel Client Breakdown by Source Referral (Sept 2015)



Mirabel SARC Data, 2015

TAMAR SARC Client Breakdown by Source Referral (Sept 2015)



TAMAR SARC Data, 2015